

## **TIFF 2024 TICKET POLICY**

### **TICKET PURCHASE**

**Online** at [tiff.eventbook.ro](https://tiff.eventbook.ro) or through the **TIFF Official APP**

Starting **June, 10** tickets can be bought in person from the **TIFF Box Offices** at

**FLORIN PIERSIC Cinema**, 11 Mihai Viteazul Square

**VICTORIA Cinema** 51 Eroilor Boulevard

**Unirii Square** ticket office

Starting **June 14** tickets also available at: **ARTA Cinema** 3 Universității Street

Box Office Hours:

**June 10 — June 13**

**11 AM — 7 PM**

**June 14 — June 24**

**9 AM — 11 PM**

### **CAUTION!**

We recommend purchasing tickets online. Physical ticket sales go through our box office in Unirii Square, Florin Piersic Cinema, Victoria Cinema and Arta Cinema exclusively throughout the festival as per the above schedule.

All badge holders must reserve a zero-value ticket online at [tiff.eventbook.ro](https://tiff.eventbook.ro) or through our box office.

### **TICKET PRICES**

- **Regular** ticket: **25 lei** (valid for one screening only)
- **Matinee** movie ticket (valid for screenings from 9 AM to 2 PM): **20 lei**

### **SPECIAL PRICE TICKETS**

- Tickets for outdoor screenings: **20 lei**
- Tickets for **EducaTIFF screenings**: **20 lei**
- Tickets for **Mărăști Cinema** and **Dacia Cinema**: **25 lei**
- Tickets for the **Opening Ceremony**: **50 lei\***
- Tickets for the **Awards Ceremony**: **60 lei\***
- Tickets for **Garden Party**: **60 lei\***
- Tickets for **concerts, cine-concerts** and **other special events**: **50 lei\***, with the exception of **Art Museum**: **40 lei\***
- Tickets for the **Film Food** events: **250 lei\***

People with disabilities are entitled to free tickets for up to 5 screenings on the same day, based on their disability certificate and identification card. Caregivers of individuals who require personal assistance will also receive free tickets for the same screenings.

### **TIFF CARDS**

Upon purchasing a TIFF card online, cardholders will be e-mailed a **unique code** for reserving seats for the screenings and/or events of their choice. Cardholders can reserve seats for any screening and/or event in the program from any TIFF Box Office or online at [tiff.eventbook.ro](https://tiff.eventbook.ro),

upon presentation of the unique code received after they had purchased the card, within the limit of the seats available.

- **TIFF CARD.10: 200 lei.** Access to **10 screenings** of the cardholder's choice, with the exception of special events marked with \*.

Upon purchasing a TIFF X-Card online, cardholders will be e-mailed a virtual card with a unique code for reserving seats for the screenings and/or events of their choice, with the exception of special events.

- **TIFF CARD: 550 lei.** Access to **25 screenings**, including **2 special events** of the cardholder's choice (except Film Food screenings and the Closing Ceremony).
- **TIFF GOLD CARD: 1500 lei.** Access to **30 screenings, concerts, special events and festival parties** of the cardholder's choice (except Film Food screenings, official receptions and press conferences).

Physical TIFF Cards and Gold Cards are issued between June, 11 — June, 13 at the Unirii Square ticket office but cardholders are not obligated to carry the cards on them: they can just use the unique code received by e-mail upon purchase to reserve seats.

Cardholders have access to a maximum of 6 screenings and/or events per day and cannot reserve 2 tickets for the same screening or event using the same card.

## ACCESS POLICY

All tickets and cards are scanned upon entry. Ticket holders who purchased their tickets online can use either a printed ticket or an electronic ticket displayed on a mobile device. Access is granted only upon presentation of a valid ticket for that specific screening (except children under 3 years who do not occupy an individual seat).

TIFF staff can grant access to all TIFF badge holders who did not get tickets 5 minutes before every screening, depending on the seat availability.

**ATTENTION!** Ticket holders arriving within 5 minutes of the starting time of the screening will not have seats guaranteed. No admissions allowed after the screening or event actually begins.

Some films may not be suited for children or may contain sex or violence. TIFF recommends checking the description of every film before getting tickets.

Pets are not allowed inside cinemas.

No outside food and drinks allowed!

## IN CASE OF RAIN

Tickets purchased for screenings that are moved indoors remain valid.

- The daily **Unirii Square Open Air** screening scheduled for **9:45 PM** will be moved to the **Students Culture House** at **11 PM**.
- The daily **Iulius Park Open Air** screening scheduled for **9:45 PM** will be moved to **Mărăști Cinema** beginning at **10.30 PM**.
- The daily **ART MUSEUM** screening scheduled for **9:30 PM** will be moved to the **Military Club Cinema** beginning at **11:15 PM**.

## CANCELLATIONS AND REFUNDS

Tickets cannot be cancelled, voided, or changed. Refunds are provided only if the screening is cancelled in advance, due to technical issues, extreme weather conditions or other force majeure situations. Please check [tiff.ro](http://tiff.ro) or [tiff.eventbook.ro](http://tiff.eventbook.ro) for details regarding rescheduling.

Tickets will not be refunded if the weather conditions deteriorate once the screening has started.  
Unused tickets included in packages are not refunded.

## SCREENING VENUES

**FLORIN PIERSIC CINEMA** 11 Mihai Viteazul Square

**STUDENT HOUSE** 1-3 Lucian Blaga Square

**UNIRII OPEN AIR** Unirii Square

**VICTORIA CINEMA** 51 Eroilor Boulevard

**MILITARY CLUB** 51 Eroilor Boulevard \* *without access ramp for people with disabilities*

**ARTA CINEMA** 3 Universitatii Street

**SAPIENTIA UNIVERSITY,** 4 Calea Turzii street \* *without access ramp for people with disabilities*

**IULIUS PARK OPEN AIR** 53 B Alexandru Vaida Voevod Street

**ART MUSEUM,** 30 Unirii Square

**DACIA CINEMA** A1 Bucegi Street

**MĂRĂȘTI CINEMA** 3 Aurel Vlaicu Street

**BÁNFFY CASTLE BONȚIDA,** DJ161, Bonțida

**BÁNFFY CASTLE RĂSCRUCI,** DN 1C 16, Răscruci

**POLIGON PARK FLORESTI,** 13 Sub Cetate Street, Florești

**NATIONAL THEATRE,** 2-4 Ștefan cel Mare Square

For further informations or questions please contact us via email at [ticketing@tiff.ro](mailto:ticketing@tiff.ro)